Opening Hours	<ul> <li>Currently the city is requiring clubs to have monitors at all times when the courts are open. This is the reason for the reduced opening hours.</li> <li>If the requirements change, more hours will be made available.</li> <li>Courts will be are locked outside of these opening hours</li> <li>Club Pros will be considered a club attendant and are allowed to open the teaching court to their students keeping other courts unused.</li> <li>The clubhouse, at this stage, will be closed for players. Therefore no washrooms or showers will be available</li> <li>For safety reasons, clubs will not leave courts open for public hours in 2020.</li> </ul>
Permitted Activities	<ul> <li>Singles and Doubles play</li> <li>Private lessons of no more than 1 student</li> <li>Semi private lessons of no more than 2 students</li> <li>No group lessons at this point in time</li> <li>No Ball Machine</li> <li>Summer Camps and programs- with a max of 4 participants per court</li> <li>Players under the age of 18 should be asked for written consent from a parent/guardian authorizing them to participate in their tennis session.</li> </ul>
Court Bookings	<ul> <li>Court play time will be 55 minutes (for 1 hour time slots) and 115 minutes (for 2 hour time slots) to allow time to collect gear and exit the courts prior to next players entering the courts</li> <li>Members must use the online court booking process this spring/summer (similar to winter tennis court booking)</li> <li>All player details, including contact details will be required to book a court</li> <li>The booking system will keep a log of who has played in case contact tracing is required</li> <li>Do not just show up expecting to play on an empty court. You must book a court online to facilitate City contact tracing.</li> <li>No guests will be allowed to play at Thornhill Park at this time. If restrictions from the City change, we may revisit this decision.</li> <li>Bookings can be made 1 week in advance</li> <li>Cancellation can be made 12 hours in advance</li> <li>No shows – 1 no show a warning will be issues</li> <li>2 no shows and summer membership will be suspended. Substitute players are allowed as long as they are members</li> </ul>

Purchasing/Wearing Masks and gloves	<ul> <li>All members and students taking lessons/camp will need to purchase their own facial masks or face visors and gloves.</li> </ul>
Health Questionnaire	<ul> <li>Due to the seriousness of COVID-19, players and students (or guardians) will need to complete a health questionnaire to be completed prior to accessing the courts with similar questions to: Do you have a cough? Do you have a fever? Have you travelled anywhere in the past 14 days? Etc</li> <li>If the answer is yes to any of the questions, access to courts and clubhouse will be denied.</li> </ul>
Waiver	All players and students (or guardians) will need to sign a waiver related to COVID-19 prior when sign up for membership
Prior to arriving to the courts	<ul> <li>Members would need to bring their own racquets, equipment.</li> <li>Clean your equipment, including racquets, water bottles, etc. before each visit</li> <li>Make sure you bring enough water before arriving. The water fountain outside at the clubhouse will be inaccessible.</li> <li>Members will need to bring their own balls (other than for lessons, camps, and programs), marked balls to differentiate yours from others.</li> <li>For the time being, balls, racquets, grips, etc. are no longer for sale in the clubhouse.</li> <li>Members need to bring their own hand sanitizer. Sanitizer must be applied before entering the courts. Gloves may be used.</li> <li>Players under the age of 18 should be asked for written consent from a parent/guardian authorizing them to participate in their tennis session.</li> <li>Do not just show up expecting to play on an empty court. You must book a court online to facilitate City contact tracing.</li> <li>Do not come to the courts or play if you:</li> <li>Exhibit any coronavirus symptoms, such as fever, cough, difficulty breathing or other symptoms identified by health experts</li> <li>Have been in contact with someone with Covid-19 within the last 14 days</li> <li>Have been tested for Covid-19 and have a positive result or Have been tested for Covid-19 and are awaiting the results</li> </ul>
Court maintenance	Use of rollers permitted only if you are wearing a mask and gloves.
and cleaning	<ul> <li>Protocols for use of rollers after rain still need to be defined and matched with our overall new cleaning and sanitizing procedures.</li> </ul>
	<ul> <li>Monitors will be regularly cleaning and sanitizing the areas on and around the courts, including nets, posts, entrance area.</li> </ul>
At the courts	Safe distancing at all times – six feet.
	<ul> <li>You must apply hand sanitizer prior to entering the courts</li> </ul>

On the courts  Completion	<ul> <li>Do not enter the clubhouse</li> <li>You must bring your own water; water bottles are not to be filled at the clubhouse or courts</li> <li>You may enter the courts once your court is vacant</li> <li>You must leave your court 5 minutes prior to your booked finish time</li> <li>Follow the markers on the floor to check in with reception</li> <li>The monitor will ask you some Health Screening Questions</li> <li>No sitting or leaving your personal items in the clubhouse</li> <li>For the time being, balls are no longer for sale in the clubhouse.</li> <li>The water fountain and vending machines will be unavailable for use</li> <li>The club reserves the right to refuse entry to anyone it feels presents a health risk</li> <li>Please be respectful of the monitors. They are there to help all members and players and to ensure we are adhering to the city requirements. Without them, the club could not open. They are our essential workers.</li> <li>Safe distancing at all times – 6 feet/2 metres</li> <li>Avoid touching your face</li> <li>To date, there has been no known transmission of the COVID-19 virus through the sharing of a tennis ball.</li> <li>To minimize any risk, each player must have their own, uniquely identifiable balls. Only handle the balls that belong to you.</li> <li>There is no need for players from the same household to use different balls.</li> <li>Safely pass other players balls using your racquet or feet. Do not handle other players' balls with your hands.</li> <li>Do not touch the nets</li> <li>All chairs will be removed from the courts.</li> <li>You may bring your own chair for your own personal use</li> <li>All personal belongings would need to be taken with you as you leave. Items left behind will be placed in a bin outside of the clubhouse.</li> <li>Spectators are not permitted at the courts or clubhouse, including family members (with the exception of parents or guardians of minors)</li> <li>Vacate court 5 minutes before your allotted end time</li> </ul>
of playing	<ul> <li>Vacate court 5 minutes before your allotted end time</li> <li>Disinfect your hands with your own sanitizer prior to leaving the courts</li> <li>Leave the facility when finished, do not congregate around the courts or clubhouse</li> </ul>
Clubhouse CLOSED	<ul> <li>This may change as things progress.</li> </ul>

## NO ACCESS FOR MEMBERS NO WASHROOMS OR SHOWERS

- In addition to the regular cleaning and maintenance, all touch points within the clubhouse and surrounding area will be cleaned and disinfected frequently throughout the day.
- Additional court and clubhouse cleaning will be completed after hours
- Maintenance staff will wear gloves and masks while performing their jobs